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CONFIRMATION NO. 3521

Bib Data Sheet

SERIAL NUMBER 10/090,210	FILING DATE RULE	CLASS 455	GROUP ART UNIT 2681	ATTORNEY DOCKET NO. 01-4004A
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APPLICANTS

Patrick Peterson, Cambridge, MA;
 Katherine Godfrey, Medford, MA;
 Bernhard Suhm, Cambridge, MA;

** CONTINUING DATA *****

THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001
 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001

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** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 04/08/2002

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	MA	43	22	9
Verified and Acknowledged	Examiner's Signature Initials				

ADDRESS

Leonard C. Suchyta
 c/o Christian Andersen
 Verizon Services Group
 600 Hidden Ridge, HQE03H01
 Irving, TX 75038

TITLE

Apparatus and method for analyzing routing of calls in an automated response system

FILING FEE RECEIVED 1280	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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